

## Applications for Unified Communications - Technical (AUCT)

The AUCT training explains cases where applications are used in unified communication networks and illustrates where the *AND Phone Communication Server* fits into the general architecture.

Lots of configurations are included that attendees are capable of setting up the *AND Phone Application Server*, know how to configure and integrate it into the Communications Manager network.

### Structure

The training consists of two parts. First there is an introduction into applications and offered services by the *AND Phone Application Server (APAS)* where the general use cases are explained.

The main part of the training consists of hands-on labs with the *APAS* installation, configuration and administration. The *APAS* is setup for a typical corporate communications infrastructure.

### Attendees

The training is intended for technicians and engineers who need to deploy and configure the *APAS*.

The number of attendees is **limited to 6 attendees**.

### Prerequisites

Attendees should have a good working knowledge of the Unified Communications product portfolio, especially about the Unified Communications Manager.

Attendees require their **own laptop** for this training where a working *APAS* setup (inside a virtual machine) is configured. Required licenses for the *APAS* are delivered to the attendees and the setup can be used later on for demonstration purposes. Required software and licenses are available for attendees.

## Duration

2 days

## Language

German, English

## Agenda

- Introduction
  - Unified communications and related applications
  - Applications for vertical markets
  - Positioning applications and case studies
- AND Phone Application Server
  - Overview ANDTEK communications services
  - Hardware requirements *APAS*
  - Planning an *APAS* systems
  - System design and *APAS* modules
  - Manager/assistant and status with *AND Phone Group*
  - Directory integration with *AND Phone Directory*
  - Corporate announcements with *AND Phone Broadcast*
  - Security services with *AND Phone Lockout*
  - Voice recording with *AND Phone Recorder*
  - Multi-OS softclient for desktop PCs with *AND Communicator*
  - Introduction to customized applications with *AND Apps*
- Hands-On Lab
  - Setup of *APAS* systems
  - Base configuration with the CLI
  - Integration with Unified Communications Manager
  - Setup of *APAS* modules
  - Configuration of *APAS* modules *AND Phone Group, Broadcast, Recorder, Lockout, Directory, Observer, Settings and AND Apps*
  - Testing and troubleshooting the setup

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